

LIMITED WARRANTY USA & CANADA

Thank you for purchasing the Olimpia Splendid Thru the Wall Heat Pump. This unit is covered by a limited 7 year compressor, a 2 year parts warranty and a 1 year unit replacement if a compressor fails. All units to be repaired within the warranty period are to be shipped to an authorized service center at the owner's expense. Olimpia Splendid will then incur the repair and return shipping costs.

THIS LIMITED WARRANTY DOES NOT COVER THE FOLLOWING:

1. Damage caused by transportation or handling.
2. Service calls to your home for delivery or pick-up, installation, instruction, replacement of house fuses, connection of house wiring or plumbing, or to correct unauthorized repairs.
3. Failure of product to perform during power failures and interruptions or inadequate electrical service.
4. Damage caused to the product by accident, vermin, lightning, winds, fire, floods, or any other acts of God.
5. Damages caused by leaky or broken water pipes, frozen water pipes, restricted drain lines, or inadequate or interrupted water supply.
6. Damages caused by inadequate supply of air.
7. Damages caused by operating the product in a corrosive atmosphere.
8. Repairs when this product is used in other than normal, single family household use or contrary to the instructions described in the product User's Guide.
9. Damage resulting from accident, alteration, misuse, abuse, or improper installation, repair, or maintenance. Improper repair includes the use of parts not approved or specified by Olimpia Splendid.
10. Normal maintenance as described in the User's Guide, such as cleaning or replacing filters, cleaning coils, etc.
11. Use of accessories or components that are not compatible with this product.
12. Products with altered or removed serial numbers.
13. Changes in the appearance of the product that do not affect product performance.
14. Increases in utility costs and additional utility expenses. The cost of repair or replacement under these excluded circumstances shall be the responsibility of the consumer.
15. A completed data sheet, available on www.olimpiasplendidusa.com, must be submitted along with the warranty claim if requesting a replacement unit due to compressor failure. Claims submitted with a missing or incomplete data sheet are subject to delays and/or warranty rejection.

DISCLAIMER OF IMPLIED WARRANTIES - LIMITATION OF REMEDIES

CUSTOMER'S SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR OR REPLACEMENT AS PROVIDED HEREIN. CLAIMS BASED ON IMPLIED WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO ONE YEAR OR THE SHORTEST PERIOD ALLOWED BY LAW, BUT NOT LESS THAN ONE YEAR. OLIMPIA SPLENDID SHALL NOT BE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES SUCH AS PROPERTY DAMAGE AND INCIDENTAL EXPENSES RESULTING FROM ANY BREACH OF THIS WRITTEN LIMITED WARRANTY OR ANY IMPLIED WARRANTY. SOME STATES AND PROVINCES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR LIMITATIONS ON THE DURATION OF IMPLIED WARRANTIES, SO THESE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU. THIS WRITTEN WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE.

This warranty is subject to change without notice, please contact us or check our website for latest updates.

*Product Registration Information:

Model Number: _____
Serial Number: _____ (See label on the side of the air conditioner).
Date of Purchase: _____
Purchased from: _____
Installation Company Name: _____
Installation Company Phone: _____

* To register your warranty, fill in the information above then mail to the address below. Or you can instantly activate your warranty by submitting it online at: <https://www.olimpiasplendidusa.com/warranty-registration>

Contact Information:

Olimpia Splendid USA
66 White Street Floor 501
New York, NY 10013 USA
Phone/fax: (800) 408-5196
[Email: customerservice@olimpiasplendid.us](mailto:customerservice@olimpiasplendid.us)

